## 3Q19 HIGHLIGHTS

# Marketplace grew 300\%, reaching 26\% of total e-commerce E-commerce grew 96\%, reaching R\$3.3 billion and 48\% of total sales <br> Physical store sales grew $19 \%$ ( $9 \%$ same store sales) <br> Total sales rose $47 \%$, reaching $\mathbf{R} \$ 6.8$ billion <br> Adjusted EBITDA of R\$301 million, 6.2\% margin <br> Adjusted Net profit reached $\mathbf{R} \$ 136$ million, $\mathbf{2 . 8 \%}$ margin <br> Net cash position of R\$0.6 billion in Sep/19 

- Consistent market share gains. In 3Q19, total sales (physical stores, traditional e-commerce (1P) and marketplace (3P)) increased $46.9 \%$ to R\$6.8 billion, reflecting growth of $96.0 \%$ in e-commerce (on top of $54.6 \%$ growth in 3Q18) and 19.0\% in physical stores (same store sales growth of $9.4 \%$ on top of $16.3 \%$ growth in 3Q18). It is worth highlighting the performance of the 126 stores opened in the last 12 months that generated sales above our expectations, expanding total physical store sales growth by 9.6 p.p.. Even without considering the excellent performance of Netshoes, which contributed $\mathrm{R} \$ 699.3$ million in sales, Magalu's e-commerce grew 54.1\%.
- Accelerated growth in e-commerce. E-commerce sales grew $96.0 \%$ in 3 Q 19 , reaching $48.3 \%$ of total sales, compared to market growth of $24.7 \%$ (E-bit). In traditional e-commerce (1P), sales grew $66.3 \%$, and the marketplace contributed with additional sales of $\mathrm{R} \$ 853.7$ million, growing $300.3 \%$ and representing $26.0 \%$ of total e-commerce. Among other things, Magalu's market share gains were driven by: app performance--with 14 million MAU (including Magalu Superapp, Netshoes, Zattini and Época Cosméticos); an increase in the seller base; the growth of marketplace assortment; the maturation of multichannel projects; faster delivery, and the maintenance of our high level of customer service as evinced by our superior RA1000 ranking.
- Evolution of gross profit, investments in level of service and new customer acquisition. In 3Q19, adjusted gross profit increased $36.6 \%$ to $\mathrm{R} \$ 1.5$ billion. Adjusted gross margin increased 90 bps to $30.6 \%$ reflecting the growth of new categories, especially by Netshoes sales, and the excellent performance of the marketplace. Adjusted operating expenses increased $46.9 \%$ in 3019 due to the acquisition of Netshoes, as well as additional investment in the level of service. It is worth highlighting the fast evolution of Netshoes results, specifically the fact that they have already practically reached breakeven in EBITDA margin.
- Significant Luizacred growth. Luizacred's total revenue grew 37.3\% in 3Q19. The Luiza Card base increased 23.1\% YoY reaching 4.9 million cards. In the same period, Luiza Card revenue grew $35.1 \%$ to $\mathrm{R} \$ 6.9$ billion. The total portfolio grew an impressive $42.3 \%$ in the last 12 months reaching R\$10.3 billion. In 3Q19, taking into account the high customer base growth and the effects of the adoption of IFRS 9 , Luizacred's profit was R\$14.4 million.
- EBITDA and net income. In 3Q19, Adjusted EBITDA reached $R \$ 300.7$ million. High sales growth and the positive contribution of e-commerce were responsible for the EBITDA growth of $7,0 \%$. Additional investments in service levels and the Netshoes acquisition influenced the EBITDA margin, which decreased from $7.7 \%$ to $6.2 \%$ in $3 Q 19$. Taking into account the financial expenses dilution and the benefit of interest on equity, adjusted net income reached $\mathrm{R} \$ 136.3$ million, growing 12.7\%.
- Strong cash flow generation and ROIC. Cash flow from operations adjusted by receivables, reached $\mathrm{R} \$ 0.8$ billion in the last twelve months (LTM), due to improved results and disciplined working capital management. It is worth mentioning the cash generation of R $\$ 206.3$ in 3Q19. Once again, the Company presented high growth with high ROIC and strong cash generation. In 3Q19, ROIC reached 20\% and 23\% LTM.
- Net cash position and capital structure. In the last 12 months, adjusted net cash went from R $\$ 1.3$ billion in Sep/18 to $\mathbf{R} \$ 0.6$ billion in Sep/19. This variation is entirely related to the Netshoes acquisition concluded in Jun/19. As of this date the Company reached a total cash position of $\mathrm{R} \$ 1.8$ billion, with cash and securities of $\mathrm{R} \$ 0.5$ billion and credit card receivables of $\mathrm{R} \$ 1.3$ billion.

Magalu
3Q19 Earnings Release

| R\$ million (except when otherwise indicated) | 3Q19 | 3 Q18 | \% Chg | 9M19 | 9M18 | \% Chg |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Sales ${ }^{1}$ (including marketplace) | 6,817.6 | 4,640.6 | 46.9\% | 18,282.6 | 13,725.5 | 33.2\% |
| Gross Revenue | 5,999.4 | 4,444.5 | 35.0\% | 16,508.8 | 13,298.0 | 24.1\% |
| Net Revenue | 4,864.2 | 3,670.5 | 32.5\% | 13,501.3 | 10,979.9 | 23.0\% |
| Gross Income | 1,424.9 | 1,089.9 | 30.7\% | 3,728.6 | 3,241.2 | 15.0\% |
| Gross Margin | 0.3 | 29.7\% | -40 bps | 27.6\% | 29.5\% | -190 bps |
| EBITDA | 501.2 | 278.9 | 79.7\% | 1,276.5 | 891.8 | 43.1\% |
| EBITDA Margin | 10.3\% | 7.6\% | 270 bps | 9.5\% | 8.1\% | 140 bps |
| Net Income | 235.1 | 119.6 | 96.7\% | 753.8 | 407.8 | 84.9\% |
| Net Margin | 4.8\% | 3.3\% | 150 bps | 5.6\% | 3.7\% | 190 bps |
| Adjusted - Gross Income | 1,488.9 | 1,089.9 | 36.6\% | 3,964.57 | 3,241.2 | 22.3\% |
| Adjusted - Gross Margin | 30.6\% | 29.7\% | 90 bps | 29.4\% | 29.5\% | -10 bps |
| Adjusted - EBITDA | 300.7 | 281.0 | 7.0\% | 909.3 | 885.1 | 2.7\% |
| Adjusted - EBITDA Margin | 6.2\% | 7.7\% | -150 bps | 6.7\% | 8.1\% | -140 bps |
| Adjusted - Net Income | 136.3 | 121.0 | 12.7\% | 366.8 | 403.4 | -9.1\% |
| Adjusted - Net Margin | 2.8\% | 3.3\% | $-50 \mathrm{bps}$ | 2.7\% | 3.7\% | -100 bps |
| Same Physical Store Sales Growth | 9.4\% | 16.3\% | - | 5.8\% | 19.7\% |  |
| Total Physical Store Sales Growth | 19.0\% | 24.0\% | - | 14.5\% | 26.4\% |  |
| Internet Sales Growth (1P) | 66.3\% | 43.8\% | - | 43.8\% | 50.5\% |  |
| Total E-commerce Sales Growth | 96.0\% | 54.6\% | - | 68.2\% | 61.4\% | - |
| E-commerce Share in Total Sales | 48.3\% | 36.2\% | 12.1 pp | 44.0\% | 34.9\% | 9.2 pp |
| Number of Stores - End of Period | 1,039 | 913 | 126 stores | 1,039 | 913 | 126 stores |
| Sales Area - End of Period (M2) | 612,353 | 551,432 | 11.0\% | 612,353 | 551,432 | 11.0\% |

(1) Total Sales includes sales from physical stores, traditional e-commerce (1P) and marketplace (3P).
(2) E-commerce Sales include Netshoes sales.

## IFRS 16 AND NON-RECURRING EVENTS

IFRS 16 introduced a single model for the accounting of leases in the balance sheet of lessees. As a result, the Company, as lessee, recognized as assets the right to use underlying assets and their corresponding lease liabilities.

In 3Q19, the Company was successful in another lawsuit regarding the unconstitutionality of the inclusion of ICMS in the PIS / Cofins tax basis.

For ease of comparability with 3 Q18, 3 Q19 results are also being presented in an adjusted view, without the effects of IFRS 16, tax credits, and other non-recurring provisions and expenses.

| CONCILIATION ADJUSTED INCOME | 3 3Q19 <br> Pro-forma | V.A. | IFRS 16 | Non- <br> recurring | 3Q19 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | V.A.


| Adjustments - Non - Recurring Events |  |  |
| :---: | :---: | :---: |
| Adjustments | 3Q19 | 9M19 |
| Increased Inventory Provision | (64.0) | (236.0) |
| Tax Credits | 240.8 | 812.0 |
| Tax Provisions | (16.7) | (246.7) |
| Expert Fees | (28.8) | (144.0) |
| Pre-operating Store Expenses | (12.1) | (20.3) |
| Retention Contracts / Non-Competition | (15.6) | (52.1) |
| EBITDA Adjustments | 103.7 | 112.9 |
| Update - Tax Credits | 62.7 | 522.5 |
| PIS/Cofins - Tax Credits | (2.9) | (22.2) |
| Acquisition Expenses / Non recurring | - | (39.7) |
| Financial Result Adjustments | 59.8 | 460.7 |
| Income Tax and Social Contribution | (55.6) | (157.9) |
| Net Income Adjustments | 107.8 | 415.8 |

## MESSAGE FROM THE EXECUTIVE DIRECTORS

Earlier this year, we shared our ambitious plans for 2019. Since then, Magalu's trajectory has been exponential, fueled by our multichannel digital platform; commitment to promoting strategic innovation, and the diligent execution of Magalu's 30,000 employees.

Below is a summary of key highlights from this quarter:
At the end of 3Q19, our active customer base reached a total of 23.5 million customers, a $44 \%$ increase compared to the same period last year. This expansion can be seen across all channels. Our e-commerce customer base has almost doubled, largely due to accelerated expansion of the marketplace and the incorporation of 4.1 million unique Netshoes customers.

The number of physical stores this quarter topped 1,000 units across 18 Brazilian states, a landmark moment in the company's history. Winning the attention, trust, and loyalty of Brazilians is a crucial part of Magalu's multiplatform strategy -and our results suggest that we are on the right track.

Our efforts to transition the Magalu app to a superapp are well underway. The Magalu App currently features Netshoes, Zattini, and Época Cosméticos. At the end of the quarter, the Magalu app recorded 14 million active monthly users.

E-commerce sales continue to stand out as a key driver of growth. Year-on-year, e-commerce sales rose by $96 \%$, accounting for $48 \%$ of total sales. In September, e-commerce accounted for $50 \%$ of total sales for the first time in the company's history. Ecommerce sales have grown $50 \%$ or more for the last 11 consecutive quarters, reflecting Magalu's attainment of its exponential growth objective.

Our marketplace also continues to achieve exponential growth. In 3Q19, platform sales grew by $300 \%$ to R\$854 million, accounting for $26 \%$ of total e-commerce sales. Over 3,000 new sellers joined our platform in the last three months. The Magalu marketplace currently contains 11,400 sellers who, jointly, offer nearly 12 million items to our customer base.

Our physical stores continue to play an essential role in our multichannel strategy. In 3Q19, we opened 52 new stores and entered two new Brazilian states: Pará and Mato Grosso. The integration of our physical and digital stores enables us to offer faster delivery times and lower shipping costs, providing customers in these regions with the best possible shopping experience. Same store sales grew by $9 \%$ this quarter. Taking into consideration the impact of new stores, physical store sales grew by 19\%.

External events including: historically low inflation levels;, falling interest rates; the rollout of "Semana do Brasil" (Brazil Week), and a gradual upswing in economic growth also contributed to Magalu's positive results during this quarter. Our total sales rose by $47 \%$ on a year-by-year basis driven by an excellent performance by Netshoes. Excluding Netshoes sales, Magalu's sales grew by a substantial $32 \%$.

Since October, customers making purchases on the Netshoes and Zattini websites may pick up their orders in select Magalu stores located in the City of São Paulo. Early results have been outstanding. The plan is to extend this In-Store Pickup option to physical stores in other regions throughout 2020. We also launched the new version of the Netshoes environment inside the Magalu App. This new version combines the Netshoes shopping experience with Magalu's high traffic. As a direct result of this new format, brands such as Adidas, Olympikus and Asics have allowed their products to be listed on Magalu, joining other leading brands that were already present.

Approximately four months after its acquisition, Netshoes has already recovered its sales growth and achieved EBITDA margin break-even. The two companies have also been integrating at an accelerated pace. Nearly 40 workgroups composed of representatives of Magalu and Netshoes are performing business analyses to determine best practices and implement them. We reaffirm our enthusiasm for the business, the people and the opportunities ahead.
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## Magalu <br> 3Q19 Earnings Release

Expanding the marketplace has been another strategic objective for the year.

In addition to entering new categories, such as books and apparel, we are also onboarding sellers at a rate of around 1,000 per month, concomitantly increasing the number of products in our marketplace.

Our goal is to make the Magalu marketplace the best option for consumers by providing 3P customers with the same level of service offered to 1P customers. Though we could easily rapidly expand the number of sellers, we have chosen not to sacrifice our user experience by opening our platform to low quality sellers.

With the goal of strengthening our seller relationships, we hosted the first edition of ExpoMagalu, an annual event for sellers, in September. The event, which gathered over 1,200 sellers, featured the launch of various new initiatives including a program designed to help incentivize marketplace sellers to accelerate deliveries. By year-end, over $60 \%$ of marketplace sellers will be eligible to receive subsidized shipping subject to certain conditions, such as, that the item sold exceed $\mathrm{R} \$ 99$ and that the sellers use Magalu Deliveries. Sellers will also be able to participate in a special receivables factoring program with reduced fees ranging from $1.49 \%$ to $0.99 \%$ per month.

In addition, we announced the launch of two new Magalu-as-a-Service or MaaS apps: iPDV and Magalu Tax. MaaS apps are apps which are designed to ameliorate the friction points confronted by marketplace sellers and analog retailers. Through an intuitive user interface, these apps will enable Brazilian SMEs to easily register and sell their products in our marketplace. They will be able to manage their inventories, issue invoices, and pay taxes. The marketplace is one of the most powerful tools that Magalu can use to realize its corporate objective: to provide to the many what is currently the privilege of the few.

We have dedicated the last several years to digitalizing Magazine Luiza. Now, our objective is to help facilitate the digitalization of Brazil.

We continue to invest our resources in improving delivery speed-whether to a customer's home or to one of our over 1,000 stores. Express delivery, which promises delivery to the customer's home within 48 hours, accounted for $42 \%$ of Magalu's total deliveries in September and is now available in over 320 cities. Ship from Store is already available in 145 of our stores across multiple Brazilian states. Logbee, the logistics technology startup that Magalu acquired in 2018, currently operates in over 120 cities and offers 24 -hour delivery in more than 40 cities including 6 state capitals. Logbee will play a pivotal role in our efforts to expand the marketplace. Today, more than $70 \%$ of sellers participate in the Magalu Entregas program, and, though still in the early days, more than 200 sellers are currently using Magalu's cross-docking solution to collect and delivery products directly to customers' homes.

Driven in large part by these rapid advances in delivery speed, our Net Promoter Score or NPS rose once again. In addition, both our physical stores and e-commerce operations-including our 3P marketplace business--maintained their RA1000 rating of excellence in customer service.

Lastly, Luizacred's loan portfolio reached over R\$10 billion at the end of September, $42 \%$ higher than the same period in 2018. Luiza Card's customer base increased by $23 \%$, reaching a total of 5 million cardholders by the end of the third quarter. Taking into consideration the increase in activation and shopping frequency, Luizacred's total billings grew by $33 \%$ to $\$ \$ 7$ billion, including an impressive $26 \%$ increase in Luiza Card billings in sales within Magalu and a $38 \%$ increase in sales made elsewhere. Operating efficiency improved by $2 \%$ in the quarter, among the best levels seen over the last several years.

We enter the last quarter of 2019 excited and well-prepared for the events ahead: Black Friday and Christmas. As always, we are grateful to our customers, employees, shareholders, and suppliers for their continued support.

## EXECUTIVE MANAGEMENT TEAM

## OPERATING AND FINANCIAL PERFORMANCE

Magalu ended 3Q19 with 1.039 stores (855 conventional, 183 virtual and an e-commerce operation). In 3Q19, the Company inaugurated 52 stores. In the last 12 months, the Company opened 126 new stores ( 22 in the South, 28 in the Southeast, 27 in the Midwest, 22 in the Northeast and 27 in the North). Thirty percent of our total number of stores are not yet mature.


Total Retail sales were up $46.9 \%$ in $3 Q 19$ as a result of a $19.0 \%$ increase in brick-and-mortar store sales and a $96.0 \%$ increase in ecommerce sales.


Luiza Card total sales penetration was a stable $29 \%$ in 3Q19, contributing to the Company's strategy of increasing customer loyalty. The percentage of DCC (direct credit to consumers) was 5\% in 3Q19 (-20 bps YoY). In 9M19, Luiza Card's share of sales increased by 10 bps to $28 \%$.


## Gross Revenues

| (in R\$ million) | $\mathbf{3 Q 1 9}$ | $\mathbf{3 Q 1 8}$ | $\%$ Chg | 9M19 | 9M18 | \% Chg |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Gross Revenue - Retail - Merchandise Sales | $5,685.3$ | $4,224.5$ | $34.6 \%$ | $15,652.2$ | $12,676.4$ | $23.5 \%$ |
| Gross Revenue - Retail - Services | 280.8 | 204.6 | $37.3 \%$ | 769.6 | 574.7 | $33.9 \%$ |
| $\quad$ Gross Revenue - Retail | $\mathbf{5 , 9 6 6 . 1}$ | $\mathbf{4 , 4 2 9 . 1}$ | $\mathbf{3 4 . 7 \%}$ | $\mathbf{1 6 , 4 2 1 . 8}$ | $\mathbf{1 3 , 2 5 1 . 1}$ | $\mathbf{2 3 . 9 \%}$ |
| Gross Revenue - Other Services | 42.7 | 19.4 | $120.2 \%$ | 107.3 | 56.7 | $89.2 \%$ |
| Inter-Company Eliminations | $(9.4)$ | $(4.0)$ | $135.4 \%$ | $(20.3)$ | $(9.9)$ | $\mathbf{1 0 5 . 8 \%}$ |
| Gross Revenue - Total | $\mathbf{5 , 9 9 9 . 4}$ | $\mathbf{4 , 4 4 4 . 5}$ | $\mathbf{3 5 . 0} \%$ | $\mathbf{1 6 , 5 0 8 . 8}$ | $\mathbf{1 3 , 2 9 8 . 0}$ | $\mathbf{2 4 . 1 \%}$ |

In 3Q19, total gross revenues grew $35.0 \%$ to R\$6.0 billion, due to the accelerated growth of e-commerce, including Netshoes, physical same store sales growth and the significant contribution of new stores. Also notable was the growth in services revenue of $37.3 \%$, especially marketplace sales which rose $300.3 \%$. In 9 M 19 , total gross revenue grew $24.1 \%$ to $\mathrm{R} \$ 16.5$ billion.

## Net Revenues

| (in R\$ million) | $\mathbf{3 Q 1 9}$ | $\mathbf{3 Q 1 8}$ | \% Chg | 9M19 | 9M18 | \% Chg |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Net Revenue - Retail - Merchandise Sales | $4,583.8$ | $3,476.5$ | $31.8 \%$ | $12,736.7$ | $10,431.2$ | $22.1 \%$ |
| Net Revenue - Retail - Services | 251.9 | 180.1 | $39.8 \%$ | 688.2 | 506.5 | $35.9 \%$ |
| $\quad$ Net Revenue - Retail | $4,835.7$ | $\mathbf{3 , 6 5 6 . 7}$ | $\mathbf{3 2 . 2 \%}$ | $\mathbf{1 3 , 4 2 4 . 9}$ | $\mathbf{1 0 , 9 3 7 . 7}$ | $\mathbf{2 2 . 7 \%}$ |
| Net Revenue - Other Services | 37.9 | 17.8 | $113.1 \%$ | 96.8 | 52.1 | $85.7 \%$ |
| Inter-Company Eliminations | $(9.4)$ | $(4.0)$ | $135.4 \%$ | $(20.3)$ | $(9.9)$ | $\mathbf{1 0 5 . 8 \%}$ |
| Net Revenue - Total | $\mathbf{4 , 8 6 4 . 2}$ | $\mathbf{3 , 6 7 0 . 5}$ | $\mathbf{3 2 . 5 \%}$ | $\mathbf{1 3 , 5 0 1 . 3}$ | $\mathbf{1 0 , 9 7 9 . 9}$ | $\mathbf{2 3 . 0} \%$ |

In 3Q19, total net revenues rose $32.5 \%$ to $\mathrm{R} \$ 4.9$ billion in line with total gross revenue. In 9 M 19 , net revenue grew $23.0 \%$ to $R \$ 13.5$ billion.

## Gross Profit

| (in $\mathrm{R} \$$ million) | $\begin{array}{r} 3 Q 19 \\ \text { Adjusted } \\ \hline \end{array}$ | 3Q18 | \% Chg | $\begin{array}{r} \text { 9M19 } \\ \text { Adjusted } \end{array}$ | 9M18 | \% Chg |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gross Profit - Retail - Merchandise Sales | 1,228.0 | 901.5 | 36.2\% | 3,247.5 | 2,707.2 | 20.0\% |
| Gross Profit - Retail - Services | 251.9 | 180.1 | 39.8\% | 688.2 | 506.5 | 35.9\% |
| Gross Profit - Retail | 1,479.9 | 1,081.7 | 36.8\% | 3,935.7 | 3,213.6 | 22.5\% |
| Gross Profit - Other Services | 14.5 | 9.0 | 61.9\% | 38.2 | 28.7 | 33.2\% |
| Inter-Company Eliminations | (5.5) | (0.8) | 617.1\% | (9.2) | (1.0) | 784.0\% |
| Gross Profit - Total | 1,488.9 | 1,089.9 | 36.6\% | 3,964.6 | 3,241.2 | 22.3\% |
| Gross Margin - Total | 30.6\% | 29.7\% | 1 bps | 29.4\% | 29.5\% | 0 bps |

In 3Q19, adjusted gross profit increased by $36.6 \%$ to $\mathrm{R} \$ 1.5$ billion, equivalent to a gross margin of $30.6 \%$. This margin is due to the growth of new categories, especially by Netshoes sales which reached a gross margin of 41.2\%, and the excellent performance of the marketplace, which grew by $300.3 \%$. In 9 M 19 , adjusted gross profit increased by $22.3 \%$ to $\mathrm{R} \$ 4.0$ billion, equivalent to a gross margin of $29.4 \%$.

## Operating Expenses

| (in $\mathrm{R} \$$ million) | $\begin{array}{r} \text { 3Q19 } \\ \text { Adjusted } \\ \hline \end{array}$ | \% NR | $\begin{array}{r} 3 \text { Q18 } \\ \text { Adjusted } \\ \hline \end{array}$ | \% NR | \% Chg | 9M19 Adjusted | \% NR | $\begin{array}{r} \text { 9M18 } \\ \text { Adjusted } \end{array}$ | \% NR | \% Chg |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Selling Expenses | (957.5) | -19.7\% | (669.2) | -18.2\% | 43.1\% | $(2,493.9)$ | -18.5\% | (1,972.5) | -18.0\% | 26.4\% |
| General and Administrative Expenses | (236.5) | -4.9\% | (144.2) | -3.9\% | 64.0\% | (567.7) | -4.2\% | (414.7) | -3.8\% | 36.9\% |
| General and Administrative Expenses | $(1,193.9)$ | -24.5\% | (813.4) | -22.2\% | 46.8\% | $(3,061.6)$ | -22.7\% | $(2,387.2)$ | -21.7\% | 28.3\% |
| Provisions for Loan Losses | (20.2) | -0.4\% | (15.5) | -0.4\% | 30.6\% | (45.8) | -0.3\% | (43.1) | -0.4\% | 6.4\% |
| Other Operating Revenues, Net | 15.3 | 0.3\% | 9.9 | 0.3\% | 53.9\% | 44.0 | 0.3\% | 31.1 | 0.3\% | 41.6\% |
| Total Operating Expenses | $(1,198.9)$ | -24.6\% | (819.0) | -22.3\% | 46.4\% | $(3,063.5)$ | -22.7\% | $(2,399.2)$ | -21.9\% | 27.7\% |

## Adjusted Selling Expenses

In 3Q19, selling expenses totaled R $\$ 957.5$ million or $19.7 \%$ of net revenues, 150 bps higher YoY. The increase in expenses was due to the Netshoes acquisition, as well as additional investments in the acquisition of new customers, specially via the Magalu App and Luiza Card, and investments to improve user experience, including logistics and customer service. In 9M19, selling expenses totaled $\mathrm{R} \$ 2.5$ billions or $18.5 \%$ of net revenues ( +50 bps YoY).

## Adjusted General and Administrative Expenses

General and administrative expenses came to $\mathrm{R} \$ 236.5$ million or $4.9 \%$ of net revenues in $3 Q 19$ ( 100 bps higher YoY), due to the Netshoes acquisition. In 9M19, general and administrative expenses came to R\$567.7 million or $4.2 \%$ of net revenues.

## Provisions for Loan Losses

Provisions for loan losses reached $\mathrm{R} \$ 20.2$ million in 3 Q 19 and $\mathrm{R} \$ 45.8$ million in 9 M 19 .

Other Operating Revenues and Expenses, Net

| (in $\mathrm{R} \$$ million) | 3 Q19 | \% NR | 3 Q18 | \% NR | \% Chg | 9M19 | \% NR | 9M18 | \% NR | \% Chg |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gain on Sale of Assets | 1.5 | 0.0\% | (0.1) | 0.0\% |  | 4.4 | 0.0\% | (0.4) | 0.0\% |  |
| Deferred Revenue Recorded | 13.8 | 0.3\% | 10.1 | 0.3\% | 37.1\% | 39.5 | 0.3\% | 31.5 | 0.3\% | 25.6\% |
| Subtotal - Adjusted | 15.3 | 0.3\% | 9.9 | 0.3\% | 53.9\% | 44.0 | 0.3\% | 31.1 | 0.3\% | 41.6\% |
| Tax Credits | 240.8 | 5.0\% | 1.2 | 0.0\% | - | 812.0 | 6.0\% | 47.6 | 0.4\% | - |
| Tax Provisions | (16.7) | -0.3\% | - | 0.0\% | - | (246.7) | -1.8\% | (33.9) | -0.3\% | - |
| Expert Fees | (28.8) | -0.6\% | - | 0.0\% | - | (144.0) | -1.1\% | - | 0.0\% | - |
| Pre-operating Store Expenses | (12.1) | -0.2\% | (3.3) | -0.1\% | 265.8\% | (20.3) | -0.2\% | (7.0) | -0.1\% | 189.3\% |
| Netshoes Result | (15.6) | -0.3\% |  | 0.0\% | - | (52.1) | -0.4\% | - | 0.0\% | - |
| Subtotal - Non Recurring | 167.7 | 3.4\% | (2.1) | -0.1\% | - | 348.9 | 2.6\% | 6.6 | 0.1\% | - |
| Total | 183.0 | 3.8\% | 7.8 | 0.2\% | - | 392.9 | 2.9\% | 37.7 | 0.3\% | - |

Other adjusted net operating revenues and expenses came to $\mathrm{R} \$ 15.3$ million in $3 Q 19$, chiefly due to a deferred revenues allocation of $\mathrm{R} \$ 13.8$ million. In 9M19, other adjusted net operating revenues and expenses came to $\mathrm{R} \$ 44.0$ million.

## Equity Income

In 3Q19, equity income was $\mathrm{R} \$ 10.6$ million. Luizacred was responsible for $\mathrm{R} \$ 7.2$ million and Luizaseg, was responsible for $\mathrm{R} \$ 3.4$ million. In 9M19, equity income was positive by R $\$ 8.2$ million.

It is worth noting that Luizacred's result continues to be influenced by the strong growth of the card base and the credit limit available to the best customers.

## EBITDA

In 3Q19, adjusted EBITDA reached $\mathrm{R} \$ 300.7$ million, growing $7.0 \%$. High sales growth, a positive contribution from e-commerce, including the marketplace, contributed to the EBITDA growth. The additional investments were made to improve service levels and the Netshoes acquisition influenced the adjusted EBITDA margin, which went from $7.7 \%$ in $3 Q 18$ to $6.2 \%$ during the quarter. In 9M19, Adjusted EBITDA was R\$909.3 million (6.7\% margin).

## EBITDA performance (\% of net revenue)



## Financial Results

| R\$ million | 3Q19 | \% NR | 3Q18 | \% NR | \% Chg | 9M19 | \% NR | 9M18 | \% NR | \% Chg |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial Expenses | (135.7) | -2.8\% | (106.5) | $-2.9 \%$ | 27.3\% | (500.5) | -3.7\% | (302.2) | -2.8\% | 65.6\% |
| Interest on loans and financing | (19.2) | -0.4\% | (9.7) | -0.3\% | 97.6\% | (40.9) | -0.3\% | (41.7) | -0.4\% | -2.1\% |
| Interest on prepayment of receivables - third-party card | (29.3) | -0.6\% | (17.5) | -0.5\% | 67.3\% | (113.2) | -0.8\% | (55.9) | -0.5\% | 102.6\% |
| Interest on prepayment of receivables - Luiza Card | (64.3) | -1.3\% | (57.6) | -1.6\% | 11.6\% | (196.2) | -1.5\% | (158.0) | -1.4\% | 24.1\% |
| Other expenses | (17.6) | -0.4\% | (21.7) | -0.6\% | -19.1\% | (77.3) | -0.6\% | (46.5) | -0.4\% | 66.0\% |
| Lease | (5.3) | -0.1\% | - | 0.0\% | 0.0\% | (73.0) | -0.5\% | - | 0.0\% | 0.0\% |
| Financial Revenues | 96.2 | 2.0\% | 34.9 | 1.0\% | 175.7\% | 618.0 | 4.6\% | 98.2 | 0.9\% | 529.6\% |
| Gains on marketable securities | 1.1 | 0.0\% | 3.4 | 0.1\% | -67.2\% | 4.9 | 0.0\% | 7.2 | 0.1\% | -32.0\% |
| Other financial revenues | 95.1 | 2.0\% | 31.5 | 0.9\% | 202.2\% | 613.2 | 4.5\% | 91.0 | 0.8\% | 573.8\% |
| Total Financial Results | (39.5) | -0.8\% | (71.7) | -2.0\% | -44.9\% | 117.6 | 0.9\% | (204.0) | -1.9\% | -157.6\% |
| (-) IFRS 16 | (5.3) | -0.1\% | - | - | - | (73.0) | -0.5\% | - | - | - |
| (-) Monetary Update Tax Credits | 62.7 | 1.3\% | - | - | - | 522.5 | 3.9\% | - | - | - |
| (-) Expenses and Taxes / Non-recurring | (2.9) | -0.1\% | - | - | - | (61.9) | -0.5\% | - | - | - |
| Total Financial Results - Adjusted | (93.9) | -1.9\% | (71.7) | $-2.0 \%$ | 31.0\% | (270.1) | -2.0\% | (204.0) | -1.9\% | 32.4\% |

In 3Q19, adjusted net financial results came to $\mathrm{R} \$ 93.9$ million or $1.9 \%$ of net revenue. In relation to net revenue, net financial expenses improved by 10 bps even considering the Netshoes acquisition and the substantial increase in investments. This improvement is a consequence of the Company's strong cash generation and lower interest rates during the period. In 9M19, the adjusted net financial result was $\mathrm{R} \$ 270.1$ million, or $2.0 \%$ of net revenue.

## Net Income

Taking into account EBITDA growth, financial expenses dilution and the benefit of interest on equity, 3Q19 adjusted net income reached $\mathrm{R} \$ 136.3$ million, growing $12.7 \%$ ( $2.8 \%$ net margin). In 9M19, adjusted net profit was $\mathrm{R} \$ 366.8$ millions, with a net margin of 2.7\%.

## Working Capital - Adjusted

| CONSOLIDATED (R\$ million) | LTM | Sep-19 | Jun-19 | Mar-19 | Dec-18 | Sep-18 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (+) Accounts Receivables | 217.8 | 1,875.0 | 1,460.8 | 1,761.3 | 2,051.6 | 1,657.2 |
| (+) Inventories | 779.3 | 2,885.7 | 2,556.3 | 2,484.6 | 2,810.2 | 2,106.4 |
| (+) Related Parties | 81.7 | 239.2 | 126.2 | 260.0 | 190.2 | 157.5 |
| (+) Recoverable Taxes | 519.0 | 745.7 | 712.7 | 221.9 | 303.7 | 226.7 |
| (+) Other Assets | 73.5 | 145.1 | 112.7 | 94.8 | 48.5 | 71.6 |
| (+) Current Operating Assets | 1,671.2 | 5,890.7 | 4,968.8 | 4,822.6 | 5,404.2 | 4,219.5 |
| (-) Suppliers | 1,149.7 | 3,802.8 | 3,395.9 | 2,973.6 | 4,105.2 | 2,653.1 |
| (-) Payroll, Vacation and Related Charges | 81.0 | 349.8 | 302.3 | 270.0 | 259.0 | 268.7 |
| (-) Taxes Payable | 123.9 | 208.8 | 174.2 | 203.3 | 141.0 | 84.9 |
| (-) Related Parties | 35.3 | 125.6 | 113.1 | 106.0 | 125.4 | 90.3 |
| (-) Taxes in Installments | - | - | - |  | - | - |
| (-) Deferred Revenue | 3.6 | 43.0 | 43.0 | 39.2 | 39.2 | 39.4 |
| (-) Other Accounts Payable | 373.0 | 688.2 | 688.4 | 446.6 | 406.1 | 315.2 |
| $(-)$ Current Operating Liabilities | 1,766.6 | 5,218.3 | 4,716.7 | 4,038.6 | 5,075.9 | 3,451.7 |
|  |  |  |  |  |  |  |
| (=) Working Capital | (95.4) | 672.5 | 252.1 | 784.1 | 328.3 | 767.8 |
| (-) Credit Card - Third-Party Card | 21.8 | 1,142.0 | 817.2 | 1,146.8 | 1,492.3 | 1,120.2 |
| (-) Credit Card - Luiza Card | 58.7 | 157.4 | 68.2 | 175.9 | 106.7 | 98.8 |
| (-) Total Credit Card | 80.5 | 1,299.4 | 885.4 | 1,322.7 | 1,599.0 | 1,219.0 |
| (=) Working Capital Adjusted | (175.8) | (627.0) | (633.3) | (538.6) | $(1,270.7)$ | (451.1) |
| \% of Gross Revenue (LTM) | -0.3\% | -2.8\% | -3.1\% | -2.7\% | -6.7\% | -2.6\% |
| (=) Working Capital | (95.4) | 672.5 | 252.1 | 784.1 | 328.3 | 767.8 |
| (+) Balance of Discounted Receivables | 453.9 | 1,992.9 | 2,322.9 | 1,777.7 | 1,385.8 | 1,539.0 |
| (=) Working Capital Expanded | 358.5 | 2,665.4 | 2,574.9 | 2,561.7 | 1,714.1 | 2,306.9 |
| \% of Gross Revenue (LTM) | -1.0\% | 12.1\% | 12.5\% | 12.9\% | 9.1\% | 13.1\% |

In Sep/19, the adjusted working capital needs were negative $\mathbf{R} \$ 627.0$ million showing an improvement YoY and contributing to the Company's cash flow generation. Highlights include disciplined inventory management ( 76 days on average) and purchasing time ( 91 days on average). In the last twelve months, adjusted working capital contributed $\mathrm{R} \$ 175.8$ million to operating cash generation and adjusted net cash.

Capex

| CAPEX (in R\$ million) | 3Q19 | \% | 3Q18 | \% | \%Chg | 9M19 | \% | 9M18 | \% | \%Chg |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| New Stores | 94.6 | $51 \%$ | 23.9 | $21 \%$ | $295 \%$ | 121.9 | $31 \%$ | 55.1 | $24 \%$ | $\mathbf{1 2 1 \%}$ |
| Remodeling | 8.2 | $4 \%$ | 15.6 | $14 \%$ | $-47 \%$ | 38.2 | $10 \%$ | 24.8 | $11 \%$ | $54 \%$ |
| Technology | 32.6 | $18 \%$ | 29.3 | $26 \%$ | $11 \%$ | 84.4 | $22 \%$ | 64.4 | $28 \%$ | $31 \%$ |
| Logistics | 32.8 | $18 \%$ | 27.4 | $24 \%$ | $20 \%$ | 107.4 | $27 \%$ | 47.8 | $20 \%$ | $125 \%$ |
| Other | 17.7 | $10 \%$ | 16.6 | $15 \%$ | $6 \%$ | 38.8 | $10 \%$ | 42.1 | $18 \%$ | -8\% |
| Total | $\mathbf{1 8 6 . 0}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{1 1 2 . 8}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{6 5 \%}$ | $\mathbf{3 9 0 . 7}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{2 3 4 . 2}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{6 7 \%}$ |

In 3Q19, investments totaled R\$186.0 million. Investments included: the opening of new stores; the remodeling of existing stores, and investments in technology and logistics, including the automation of the Louveira, Sao Paulo distribution center. During this period, the Company inaugurated 52 new stores and this quarter, the Company began investing in the opening of over 50 new stores scheduled to launch in 4Q19.

## Capital Structure

| CONSOLIDATED (R\$ million) | LTM | Sep-19 | Jun-19 | Mar-19 | Dec-18 | Sep-18 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (-) Current Loans and Financing | (61.0) | (313.4) | (43.3) | (128.9) | (130.7) | (252.4) |
| (-) Non-current Loans and Financing | (507.3) | (832.7) | $(1,120.4)$ | (321.6) | (325.2) | (325.4) |
| (=) Gross Debt | (568.3) | $(1,146.1)$ | $(1,163.7)$ | (450.5) | (456.0) | (577.8) |
| (+) Cash and Cash Equivalents | (197.2) | 221.8 | 625.7 | 293.2 | 599.1 | 419.0 |
| (+) Current Securities | (15.0) | 238.7 | 441.1 | 217.3 | 409.1 | 253.8 |
| (+) Non-current Securities | 0.3 | 0.3 | 0.3 | 0.2 | 0.2 |  |
| (+) Total Cash | (212.0) | 460.8 | 1,067.1 | 510.7 | 1,008.4 | 672.8 |
| (=) Adjusted Net Cash | (780.3) | (685.3) | (96.6) | 60.2 | 552.4 | 95.0 |
| (+) Credit Card - Third Party Card | 21.8 | 1,142.0 | 817.2 | 1,146.8 | 1,492.3 | 1,120.2 |
| (+) Credit Card - Luiza Card | 58.7 | 157.4 | 68.2 | 175.9 | 106.7 | 98.8 |
| (+) Total Credit Card | 80.5 | 1,299.4 | 885.4 | 1,322.7 | 1,599.0 | 1,219.0 |
| (=) Adjusted Net Cash | (699.8) | 614.1 | 788.8 | 1,382.9 | 2,151.4 | 1,313.9 |
| Short Term Debt / Total | -16\% | 27\% | 4\% | 29\% | 29\% | 44\% |
| Long Term Debt / Total | 16\% | 73\% | 96\% | 71\% | 71\% | 56\% |
| Adjusted EBITDA (LTM) | 91.7 | 1,292.9 | 1,273.2 | 1,287.4 | 1,268.7 | 1,201.2 |
| Adjusted Net Cash / Adjusted EBITDA | -0.6 x | 0.5 x | 0.6 x | 1.1 x | 1.7 x | 1.1 x |
| Cash, Securities and Credit Cards | (131.5) | 1,760.2 | 1,952.5 | 1,833.4 | 2,607.4 | 1,891.7 |

In the last 12 months, the Company reduced its net cash position (adjusted) by $\mathrm{R} \$ 699.8$ million, from an adjusted net cash position of $\mathrm{R} \$ 1.3$ billion in Sep/18 to $\mathrm{R} \$ 0.6$ billion in Sep/19. This variation is entirely related to the payment for the acquisition of Netshoes completed in Jun/19 and the subsequent capital injection made to settle its debts.

The Company ended 3 Q19 with a total cash position of $R \$ 1.8$ billion, with cash and securities worth $R \$ 0.5$ billion and $R \$ 1.3$ billion worth of credit card receivables.

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3Q19 Earnings Release
ANNEX I
FINANCIAL STATEMENTS - CONSOLIDATED INCOME STATEMENT

| CONSOLIDATED INCOME STATEMENT (R\$ million) | 3Q19 | V.A. | 3Q18 | V.A. | \% Chg | 9M19 | V.A. | 9M18 | V.A. | \% Chg |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gross Revenue | 5,999.4 | 123.3\% | 4,444.5 | 121.1\% | 35.0\% | 16,508.8 | 122.3\% | 13,298.0 | 121.1\% | 24.1\% |
| Taxes and Deductions | $(1,135.2)$ | -23.3\% | (774.0) | -21.1\% | 46.7\% | $(3,007.5)$ | -22.3\% | (2,318.1) | -21.1\% | 29.7\% |
| Net Revenue | 4,864.2 | 100.0\% | 3,670.5 | 100.0\% | 32.5\% | 13,501.3 | 100.0\% | 10,979.9 | 100.0\% | 23.0\% |
| Total Costs | $(3,439.3)$ | -70.7\% | $(2,580.6)$ | -70.3\% | 33.3\% | $(9,772.7)$ | -72.4\% | $(7,738.7)$ | -70.5\% | 26.3\% |
| Gross Income | 1,424.9 | 29.3\% | 1,089.9 | 29.7\% | 30.7\% | 3,728.6 | 27.6\% | 3,241.2 | 29.5\% | 15.0\% |
| Selling Expenses | (890.0) | -18.3\% | (669.2) | -18.2\% | 33.0\% | $(2,309.1)$ | -17.1\% | $(1,972.5)$ | -18.0\% | 17.1\% |
| General and Administrative Expenses | (207.1) | -4.3\% | (144.2) | -3.9\% | 43.6\% | (498.2) | -3.7\% | (414.7) | -3.8\% | 20.1\% |
| Provisions for Loan Losses | (20.2) | -0.4\% | (15.5) | -0.4\% | 30.6\% | (45.8) | -0.3\% | (43.1) | -0.4\% | 6.4\% |
| Other Operating Revenues, Net | 183.0 | 3.8\% | 7.8 | 0.2\% | 2242.5\% | 392.9 | 2.9\% | 37.7 | 0.3\% | 941.9\% |
| Equity in Subsidiaries | 10.6 | 0.2\% | 10.1 | 0.3\% | 4.9\% | 8.2 | 0.1\% | 43.1 | 0.4\% | -81.0\% |
| Total Operating Expenses | (923.7) | -19.0\% | (811.0) | -22.1\% | 13.9\% | $(2,452.1)$ | -18.2\% | $(2,349.5)$ | -21.4\% | 4.4\% |
| EBITDA | 501.2 | 10.3\% | 278.9 | 7.6\% | 79.7\% | 1,276.5 | 9.5\% | 891.8 | 8.1\% | 43.1\% |
| Depreciation and Amortization | (163.9) | -3.4\% | (46.3) | -1.3\% | 253.8\% | (364.7) | -2.7\% | (122.7) | -1.1\% | 197.3\% |
| EBIT | 337.3 | 6.9\% | 232.5 | 6.3\% | 45.0\% | 911.8 | 6.8\% | 769.1 | 7.0\% | 18.6\% |
| Financial Results | (39.5) | -0.8\% | (71.7) | -2.0\% | -44.9\% | 117.6 | 0.9\% | (204.0) | -1.9\% | -157.6\% |
| Operating Income | 297.8 | 6.1\% | 160.9 | 4.4\% | 85.1\% | 1,029.4 | 7.6\% | 565.1 | 5.1\% | 82.2\% |
| Income Tax and Social Contribution | (62.7) | -1.3\% | (41.3) | -1.1\% | 51.7\% | (275.5) | -2.0\% | (157.3) | -1.4\% | 75.1\% |
| Net Income | 235.1 | 4.8\% | 119.6 | 3.3\% | 96.7\% | 753.8 | 5.6\% | 407.8 | 3.7\% | 84.9\% |

## Calculation of EBITDA

| Net Income | 235.1 | $4.8 \%$ | 119.6 | $3.3 \%$ | $96.7 \%$ | 753.8 | $5.6 \%$ | 407.8 | $3.7 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $(+/-)$ Income Tax and Social Contribution | 62.7 | $1.3 \%$ | 41.3 | $1.1 \%$ | $51.7 \%$ | 275.5 | $2.0 \%$ | 157.3 | $1.4 \%$ |
| $(+-)$ Financial Results | 39.5 | $0.8 \%$ | 71.7 | $2.0 \%$ | $-44.9 \%$ | $(117.6)$ | $-0.9 \%$ | 204.0 | $1.9 \%$ |
| $(+)$ Depreciation and Amortization | 163.9 | $3.4 \%$ | 46.3 | $1.3 \%$ | $253.8 \%$ | 364.7 | $2.7 \%$ | 122.7 | $1.1 \%$ |
| EBITDA | 501.2 | $10.3 \%$ | 278.9 | $7.6 \%$ | $79.7 \%$ | $1,276.5$ | $9.5 \%$ | 891.8 | $8.1 \%$ |

## Reconciliation of EBITDA for non-recurring expenses

| EBITDA | 501.2 | $10.3 \%$ | 278.9 | $7.6 \%$ | $79.7 \%$ | $1,276.5$ | $9.5 \%$ | 891.8 | $8.1 \%$ | $43.1 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| IFRS 16 | $(96.9)$ | $-2.0 \%$ | - | $0.0 \%$ | - | $(254.2)$ | $-1.9 \%$ | - | $0.0 \%$ | - |
| Non-recurring Result | $(103.7)$ | $-2.1 \%$ | 2.1 | $0.1 \%$ | $0.0 \%$ | $(112.9)$ | $-0.8 \%$ | $(6.6)$ | $-0.1 \%$ | - |
| Adjusted EBITDA | 300.7 | $6.2 \%$ | 281.0 | $7.7 \%$ | $7.0 \%$ | 909.3 | $6.7 \%$ | 885.1 | $8.1 \%$ | $2.7 \%$ |
|  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
| Net Income | 235.1 | $4.8 \%$ | 119.6 | $3.3 \%$ | $96.7 \%$ | 753.8 | $5.6 \%$ | 407.8 | $3.7 \%$ | $84.9 \%$ |
| IFRS 16 | 9.0 | $0.0 \%$ | - | $0.0 \%$ | - | 28.7 | $0.2 \%$ | - | $0.0 \%$ | - |
| Non-recurring Result | $(107.8)$ | $0.0 \%$ | 1.4 | $0.0 \%$ | $0.0 \%$ | $(415.8)$ | $-3.1 \%$ | $(4.4)$ | $0.0 \%$ | - |
| Adjusted Net Income | 136.3 | $2.8 \%$ | 121.0 | $3.3 \%$ | $12.7 \%$ | 366.8 | $2.7 \%$ | 403.4 | $3.7 \%$ | $-9.1 \%$ |

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3Q19 Earnings Release

## ANNEX II - PRO FORMA <br> FINANCIAL STATEMENTS - CONSOLIDATED INCOME STATEMENT

| CONSOLIDATED INCOME STATEMENT (R\$ million) | 3Q19 <br> Adjusted | V.A. | 3Q18 <br> Adjusted | V.A. | \% Chg | 9M19 <br> Adjusted | V.A. | 9M18 <br> Adjusted | V.A. | \% Chg |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gross Revenue | 5,999.4 | 123.3\% | 4,444.5 | 121.1\% | 35.0\% | 16,508.8 | 122.3\% | 13,298.0 | 121.1\% | 24.1\% |
| Taxes and Deductions | $(1,135.2)$ | -23.3\% | (774.0) | -21.1\% | 46.7\% | $(3,007.5)$ | -22.3\% | (2,318.1) | -21.1\% | 29.7\% |
| Net Revenue | 4,864.2 | 100.0\% | 3,670.5 | 100.0\% | 32.5\% | 13,501.3 | 100.0\% | 10,979.9 | 100.0\% | 23.0\% |
| Total Costs | $(3,375.3)$ | -69.4\% | $(2,580.6)$ | -70.3\% | 30.8\% | $(9,536.7)$ | -70.6\% | $(7,738.7)$ | -70.5\% | 23.2\% |
| Gross Income | 1,488.9 | 30.6\% | 1,089.9 | 29.7\% | 36.6\% | 3,964.6 | 29.4\% | 3,241.2 | 29.5\% | 22.3\% |
| Selling Expenses | (957.5) | -19.7\% | (669.2) | -18.2\% | 43.1\% | $(2,493.9)$ | -18.5\% | $(1,972.5)$ | -18.0\% | 26.4\% |
| General and Administrative Expenses | (236.5) | -4.9\% | (144.2) | -3.9\% | 64.0\% | (567.7) | -4.2\% | (414.7) | -3.8\% | 36.9\% |
| Provisions for Loan Losses | (20.2) | -0.4\% | (15.5) | -0.4\% | 30.6\% | (45.8) | -0.3\% | (43.1) | -0.4\% | 6.4\% |
| Other Operating Revenues, Net | 15.3 | 0.3\% | 9.9 | 0.3\% | 53.9\% | 44.0 | 0.3\% | 31.1 | 0.3\% | 41.6\% |
| Equity in Subsidiaries | 10.6 | 0.2\% | 10.1 | 0.3\% | 4.9\% | 8.2 | 0.1\% | 43.1 | 0.4\% | -81.0\% |
| Total Operating Expenses | $(1,188.3)$ | -24.4\% | (808.9) | -22.0\% | 46.9\% | $(3,055.3)$ | -22.6\% | $(2,356.1)$ | -21.5\% | 29.7\% |
| EBITDA | 300.7 | 6.2\% | 281.0 | 7.7\% | 7.0\% | 909.3 | 6.7\% | 885.1 | 8.1\% | 2.7\% |
| Depreciation and Amortization | (58.7) | -1.2\% | (46.3) | -1.3\% | 26.8\% | (139.9) | -1.0\% | (122.7) | -1.1\% | 14.0\% |
| EBIT | 241.9 | 5.0\% | 234.7 | 6.4\% | $3.1 \%$ | 769.4 | 5.7\% | 762.4 | 6.9\% | 0.9\% |
| Financial Results | (93.9) | -1.9\% | (71.7) | -2.0\% | 31.0\% | (270.1) | -2.0\% | (204.0) | -1.9\% | 32.4\% |
| Operating Income | 148.0 | 3.0\% | 163.0 | 4.4\% | -9.2\% | 499.3 | 3.7\% | 558.4 | 5.1\% | -10.6\% |
| Income Tax and Social Contribution | (11.7) | -0.2\% | (42.0) | -1.1\% | -72.2\% | (132.5) | -1.0\% | (155.1) | -1.4\% | -14.6\% |
| Net Income | 136.3 | 2.8\% | 121.0 | 3.3\% | 12.7\% | 366.8 | 2.7\% | 403.4 | 3.7\% | -9.1\% |

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ANNEX III
FINANCIAL STATEMENTS - CONSOLIDATED BALANCE SHEET

| ASSETS (R\$ million) | Sep-19 | Jun-19 | Mar-19 | Dec-18 | Sep-18 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| CURRENT ASSETS |  |  |  |  |  |
| Cash and Cash Equivalents | 221.8 | 625.7 | 293.2 | 599.1 | 419.0 |
| Securities | 238.7 | 441.1 | 217.3 | 409.1 | 253.8 |
| Accounts Receivable | $1,875.0$ | $1,460.8$ | $1,761.3$ | $2,051.6$ | $1,657.2$ |
| Inventories | $2,885.7$ | $2,556.3$ | $2,484.6$ | $2,810.2$ | $2,106.4$ |
| Related Parties | 239.2 | 126.2 | 260.0 | 190.2 | 157.5 |
| Taxes Recoverable | 745.7 | 712.7 | 221.9 | 303.7 | 226.7 |
| Other Assets | 145.1 | 112.7 | 94.8 | 48.5 | 71.6 |
| Total Current Assets | $6,351.2$ | $6,035.6$ | $5,333.1$ | $6,412.4$ | $4,892.3$ |

NON-CURRENT ASSETS

| Securities | 0.3 | 0.3 | 0.2 | 0.2 | - |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Accounts Receivable | 11.7 | 11.3 | 4.4 | 7.6 | 6.4 |
| Recoverable Taxes | $1,275.5$ | 944.6 | 246.8 | 150.6 | 165.5 |
| Deferred Income Tax and Social Contribution | 14.2 | 27.0 | 168.9 | 181.0 | 176.5 |
| Judicial Deposits | 518.2 | 480.1 | 383.9 | 349.2 | 345.7 |
| Other Assets | 36.4 | 34.7 | 32.7 | 34.2 | 34.3 |
| Investments in Subsidiaries | 305.0 | 293.6 | 294.6 | 308.5 | 294.3 |
| Right of use | $2,168.2$ | $1,804.9$ | $1,882.0$ | - | - |
| Fixed Assets | $1,016.1$ | 941.2 | 789.4 | 754.3 | 663.3 |
| Intangible Assets | $1,556.0$ | $1,509.5$ | 605.1 | 598.8 | 556.4 |
| Total Non-current Assets | $6,901.6$ | $6,047.0$ | $4,408.1$ | $2,384.4$ | $2,242.4$ |
| TOTAL ASSETS | $13,252.8$ | $12,082.7$ | $9,741.2$ | $8,796.7$ | $\mathbf{7 , 1 3 4 . 7}$ |


| LIABILITIES (R\$ million) | Sep-19 | Jun-19 | Mar-19 | Dec-18 | Sep-18 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| CURRENT LIABILITIES |  |  |  |  |  |
| Suppliers | $3,802.8$ | $3,395.9$ | $2,973.6$ | $4,105.2$ | $2,653.1$ |
| Loans and Financing | 313.4 | 43.3 | 128.9 | 130.7 | 252.4 |
| Payroll, Vacation and Related Charges | 349.8 | 302.3 | 270.0 | 259.0 | 268.7 |
| Taxes Payable | 208.8 | 174.2 | 203.3 | 141.0 | 84.9 |
| Related Parties | 125.6 | 113.1 | 106.0 | 125.4 | 90.3 |
| Lease | 213.1 | 212.6 | 224.6 | - | - |
| Deferred Revenue | 43.0 | 43.0 | 39.2 | 39.2 | 39.4 |
| Dividends Payable | 112.0 | - | 166.4 | 182.0 | - |
| Other Accounts Payable | 688.2 | 688.4 | 446.6 | 406.1 | 315.2 |
| Total Current Liabilities | $5,856.8$ | $4,972.6$ | $4,558.6$ | $5,388.6$ | $3,704.1$ |

NON-CURRENT LIABILITIES

| Loans and Financing | 832.7 | $1,120.4$ | 321.6 | 325.2 | 325.4 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Lease | $1,991.2$ | $1,621.3$ | $1,667.2$ | - | - |
| Deferred Income Tax and Social Contribution | 65.3 | 58.1 | - | - |  |
| Provision for Tax, Civil and Labor Risks | 941.0 | 813.0 | 380.9 | 387.4 | 351.7 |
| Deferred Revenue | 370.5 | 384.3 | 378.1 | 391.0 | 439.5 |
| Other Accounts Payable | 1.8 | 1.9 | 1.8 | 1.7 | 1.7 |
| Total Non-current Liabilities | $4,202.4$ | $3,999.1$ | $2,749.6$ | $1,105.3$ | $1,118.3$ |
| TOTAL LIABILITIES | $10,059.2$ | $8,971.7$ | $7,308.2$ | $6,493.9$ | $4,822.4$ |
| SHAREHOLDERS' EQUITY |  |  |  |  |  |
| Capital Stock | $1,719.9$ | $1,719.9$ | $1,719.9$ | $1,719.9$ | $1,719.9$ |
| Capital Reserve | 296.3 | 268.1 | 54.9 | 52.2 | 47.3 |
| Treasury Shares | $80.4)$ | $(9.5)$ | $(84.2)$ | $(87.0)$ | $(67.8)$ |
| Legal Reserve | 65.6 | 65.6 | 65.6 | 65.6 | 39.9 |
| Profit Retention Reserve | 434.9 | 546.9 | 546.9 | 546.9 | 161.9 |
| Other Comprehensive Income | 3.4 | 1.2 | $(2.1)$ | 5.3 | 3.3 |
| Retained Earnings | 753.8 | 518.7 | 132.1 | - | 407.8 |
| Total Shareholders' Equity | $3,193.6$ | $3,110.9$ | $2,433.0$ | $2,302.9$ | $2,312.3$ |
| TOTAL | $13,252.8$ | $12,082.7$ | $9,741.2$ | $8,796.7$ | $7,134.7$ |

ANNEX IV
FINANCIAL STATEMENTS - ADJUSTED CONSOLIDATED STATEMENT OF CASH FLOWS

| ADJUSTED CASH FLOW STATEMENTS (R\$ million) |  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |

Note: The difference between the Statement of Cash Flows and the Adjusted Statement of Cash Flows derives from:
(i) the accounting treatment of marketable securities as cash and cash equivalents.
(ii) the accounting treatment of credit card receivables as cash and cash equivalents.

ANNEX V
RETURN ON INVESTED CAPITAL (ROIC) AND ON EQUITY (ROE)

| INVESTED CAPITAL (R\$ million) | Sep-19 | Jun-19 | mar-19 | Dec-18 | Sep-18 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Working Capital | 459.3 | 39.4 | 559.4 | 328.3 | 767.8 |
| (+) Accounts Receivable | 11.7 | 11.3 | 4.4 | 7.6 | 6.4 |
| (+) Income Tax and Social Contribution deferred | 14.2 | 27.0 | 168.9 | 181.0 | 176.5 |
| (+) Taxes Recoverable | 1,275.5 | 944.6 | 246.8 | 150.6 | 165.5 |
| (+) Judicial Deposits | 518.2 | 480.1 | 383.9 | 349.2 | 345.7 |
| (+) Other Assets | 36.4 | 34.7 | 32.7 | 34.2 | 34.3 |
| (+) Investment In Joint Subsidiaries | 305.0 | 293.6 | 294.6 | 308.5 | 294.3 |
| (+) Right of use | 2,168.2 | 1,804.9 | 1,882.0 |  |  |
| (+) Fixed Assets | 1,016.1 | 941.2 | 789.4 | 754.3 | 663.3 |
| (+) Intangible Assets | 1,556.0 | 1,509.5 | 605.1 | 598.8 | 556.4 |
| (+) Non Current Assets | 6,901.3 | 6,046.8 | 4,407.9 | 2,384.1 | 2,242.4 |
| (-) Provision for Contingencies | 941.0 | 813.0 | 380.9 | 387.4 | 351.7 |
| (-) Lease | 1,991.2 | 1,621.3 | 1,667.2 |  |  |
| (-) Deferred Revenue | 370.5 | 384.3 | 378.1 | 391.0 | 439.5 |
| (-) Income Tax and Social Contribution deferred | 65.3 | 58.1 |  | - |  |
| (-) Other Accounts Payable | 1.8 | 1.9 | 1.8 | 1.7 | 1.7 |
| (-) Noncurrent operating liabilities | 3,369.7 | 2,878.7 | 2,428.0 | 780.0 | 792.9 |
| (=) Fixed Capital | 3,531.6 | 3,168.1 | 1,979.9 | 1,604.1 | 1,449.5 |
| (=) Total Invested Capital | 3,990.9 | 3,207.5 | 2,539.3 | 1,932.4 | 2,217.4 |
| (+) Net Debt | 685.3 | 96.6 | (60.2) | (552.4) | (95.0) |
| (+) Dividends Payable | 112.0 |  | 166.4 | 182.0 |  |
| (+) Shareholders Equity | 3,193.6 | 3,110.9 | 2,433.0 | 2,302.9 | 2,312.3 |
| (=) Total Financing | 3,990.9 | 3,207.5 | 2,539.3 | 1,932.4 | 2,217.4 |
| FINANCIAL EXPENSES RECONCILIATION (R\$MM) | 3Q19 | 2 Q19 | 1Q19 | 4Q18 | 3 Q18 |
| Financial Income | 96.2 | 479.7 | 42.2 | 35.8 | 34.9 |
| Financial Expenses | (135.7) | (223.7) | (141.1) | (126.5) | (106.5) |
| Net Financial Expenses | (39.5) | 256.0 | (98.9) | (90.7) | (71.7) |
| Interest on prepayment of receivables: Luiza Card and third-party card | 93.6 | 122.1 | 93.6 | 91.5 | 75.1 |
| Adjusted Financial Expenses | 54.1 | 378.1 | (5.3) | 0.8 | 3.5 |
| Taxes on Adjusted Financial Expenses | (18.4) | (128.5) | 1.8 | (0.3) | (1.2) |
| Net Adjusted Financial Expenses | 35.7 | 249.5 | (3.5) | 0.6 | 2.3 |
| NOPLAT AND ROIC/ROE RECONCILIATION(R\$MM) | 3 Q19 | 2 Q19 | 1Q19 | $4 \mathrm{Q18}$ | 3 Q18 |
| EBITDA | 501.2 | 379.9 | 395.4 | 353.5 | 278.9 |
| Interest on prepayment of receivables: Luiza Card and third-party card | (93.6) | (122.1) | (93.6) | (91.5) | (75.1) |
| Depreciation | (163.9) | (96.8) | (103.9) | (41.0) | (46.3) |
| Current and deferred taxes | (62.7) | (152.4) | (60.4) | (32.1) | (41.3) |
| Taxes on Adjusted Financial Expenses | 18.4 | 128.5 | (1.8) | 0.3 | 1.2 |
| Net Operating Income (NOPLAT) | 199.4 | 137.1 | 135.6 | 189.1 | 117.3 |
| Invested Capital | 3990 | 3,207.5 | 25393 |  | 217.4 |
| Invested Capial | 3,900.9 | 3,207.5 | 2,539.3 | 1,932.4 | 2,217.4 |
| ROIC Annualized | 20\% | 17\% | 21\% | 39\% | 21\% |
| Net Income | 235.1 | 386.6 | 132.1 | 189.6 | 119.6 |
| Shareholders Equity | 3,193.6 | 3,110.9 | 2,433.0 | 2,302.9 | 2,312.3 |
| ROE Annualized | 29\% | 50\% | 22\% | 33\% | 21\% |

Magalu
3Q19 Earnings Release

## ANNEX VI <br> breakdown of total sales and number of stores per channel

| Breakdown of Total Sales (R\$ million) | Growth |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 3 Q19 | V.A. | 3 Q18 | V.A. | Total |
| Virtual Stores | 270.0 | 4.0\% | 215.0 | 4.6\% | 25.6\% |
| Conventional Stores | 3,251.9 | 47.7\% | 2,744.3 | 59.1\% | 18.5\% |
| Subtotal - Physical Stores | 3,521.9 | 51.7\% | 2,959.2 | 63.8\% | 19.0\% |
| Traditional E-commerce (1P) | 2,442.0 | 35.8\% | 1,468.1 | 31.6\% | 66.3\% |
| Marketplace (3P) | 853.7 | 12.5\% | 213.3 | 4.6\% | 300.3\% |
| Subtotal - E-commerce | 3,295.7 | 48.3\% | 1,681.4 | 36.2\% | 96.0\% |
| E-commerce Magalu | 2,590.9 | 38.0\% | 1,681.4 | 36.2\% | 54.1\% |
| E-commerce Netshoes | 704.8 | 10.3\% | - | 0.0\% |  |
| Total Sales | 6,817.6 | 100.0\% | 4,640.6 | 100.0\% | 46.9\% |
|  |  |  |  |  |  |
| Breakdown of Total Sales (R\$ million) |  |  |  | Growth |  |
|  | 9M19 | V.A. | $9 \mathrm{M18}$ | V.A. | Total |
| Virtual Stores | 769.1 | 4.2\% | 631.8 | 4.6\% | 21.7\% |
| Conventional Stores | 9,465.8 | 51.8\% | 8,308.4 | 60.5\% | 13.9\% |
| Subtotal - Physical Stores | 10,234.9 | 56.0\% | 8,940.2 | 65.1\% | 14.5\% |
| Traditional E-commerce (1P) | 6,178.8 | 33.8\% | 4,296.2 | 31.3\% | 43.8\% |
| Marketplace (3P) | 1,869.0 | 10.2\% | 489.1 | 3.6\% | 282.1\% |
| Subtotal - E-commerce | 8,047.8 | 44.0\% | 4,785.4 | 34.9\% | 68.2\% |
| E-commerce Magalu | 7,246.9 | 39.6\% | 4,785.4 | 34.9\% | 51.4\% |
| E-commerce Netshoes | 800.9 | 4.4\% | - | 0.0\% |  |
| Total Sales | 18,282.6 | 100.0\% | 13,725.5 | 100.0\% | 33.2\% |

${ }^{1}$ Total Sales include gross revenue from physical stores and e-commerce plus marketplace sales

| Number of stores per channel - End of the period |  |  |  |  | Growth |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Sep-19 | Part(\%) | Sep-18 | Part(\%) | Total |
| Virtual Stores | 183 | 17.6\% | 152 | 16.6\% | 31 |
| Conventional Stores | 855 | 82.3\% | 760 | 83.2\% | 95 |
| Subtotal - Physical Stores | 1,038 | 99.9\% | 912 | 99.9\% | 126 |
| Ecommerce | 1 | 0.1\% | 1 | 0.1\% |  |
| Total | 1,039 | 100.0\% | 913 | 100.0\% | 126 |
|  |  |  |  |  |  |
| Total Sales Area ( $\mathrm{m}^{2}$ ) | 612,353 | 100\% | 551,432 | 100\% | 11.0\% |

# Magalu <br> 3Q19 Earnings Release 

ANNEX VII
LUIZACRED

## Operating Indicators

Luizacred is a joint venture between Magazine Luiza and Itaú Unibanco, responsible for financing a substantial percentage of the Company's credit sales. Magalu's main roles and responsibilities include sales, employee management and customer service, while Itaú Unibanco is responsible for funding Luizacred, drafting the credit and collections policies and managing back office activities, such as accounting and treasury.

In 3Q19, Luizacred's total card base grew 251,000 units, reaching 4.9 million cards issued (+ $23.1 \%$ versus $\mathrm{Sep} / 18$ ). In-store sales to Luiza Card customers, distinguished by their loyalty and higher purchase frequency, increased by $26.4 \%$ in 3 Q19.

Luizacred's credit portfolio, including credit card, DCC and individual loans, reached R\$10.3 billion at the end of 3Q19, an increase of 42.3 \% over 3Q18. Luiza Card's portfolio grew $44.7 \%$ to $\mathbf{R} \$ 10.1$ billion, while the DCC portfolio fell to $\mathrm{R} \$ 168$ million, in line with Luizacred's strategy to focus on the Luiza Card.

| LUIZACRED - Key Indicators (R\$ million) | 3Q19 | 3 Q18 | \% Chg | 9M19 | 9M18 | \% Chg |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Card Base (thousand) | 4,889 | 3,971 | 23.1\% | 4,889 | 3,971 | 23.1\% |
| Luiza Card Sales - In-store | 1,633 | 1,292 | 26.4\% | 4,626 | 3,585 | 29.0\% |
| Luiza Card Sales - Outside Magazine Luiza | 5,317 | 3,852 | 38.0\% | 14,362 | 10,501 | 36.8\% |
| Subtotal - Luiza Card | 6,950 | 5,144 | 35.1\% | 18,988 | 14,086 | 34.8\% |
| DCC Sales | 32 | 83 | -62.0\% | 108 | 201 | -46.4\% |
| Consumer Loans Sales | 7 | 12 | -40.0\% | 31 | 43 | -28.6\% |
| Luizacred Sales - Total | 6,989 | 5,239 | 33.4\% | 19,127 | 14,330 | 33.5\% |
| Card Portfolio | 10,147 | 7,013 | 44.7\% | 10,147 | 7,013 | 44.7\% |
| DCC Portfolio | 168 | 220 | -23.7\% | 168 | 220 | -23.7\% |
| Consumer Loans Portfolio | 22 | 32 | -32.9\% | 22 | 32 | -32.9\% |
| Portfolio | 10,336 | 7,265 | 42.3\% | 10,336 | 7,265 | 42.3\% |

The granting of credit at Luizacred follows strict criteria established by Itaú Unibanco's Credit Modeling and Policies area which uses proprietary statistics models based on the Risk Adjusted Return on Capital (RAROC) model.

Income Statement in IFRS

| LUIZACRED - Income (R\$ million) | 3Q19 | V.A. | 3Q18 | V.A. | \% Chg | 9M19 | V.A. | $9 \mathrm{M18}$ | V.A. | \% Chg |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial Intermediation Revenue | 438.3 | 100.0\% | 319.2 | 100.0\% | 37.3\% | 1,267.6 | 100.0\% | 894.1 | 100.0\% | 41.8\% |
| Cards | 409.2 | 93.4\% | 277.4 | 86.9\% | 47.5\% | 1,165.1 | 91.9\% | 778.7 | 87.1\% | 49.6\% |
| DCC | 21.1 | 4.8\% | 32.0 | 10.0\% | -34.0\% | 77.9 | 6.1\% | 85.4 | 9.6\% | -8.8\% |
| Consumer Loans | 8.0 | 1.8\% | 9.9 | 3.1\% | -19.0\% | 24.5 | 1.9\% | 30.0 | 3.4\% | -18.1\% |
| Financial Intermediation Expenses | (382.0) | -87.2\% | (236.3) | -74.0\% | 61.7\% | $(1,163.7)$ | -91.8\% | (620.4) | -69.4\% | 87.6\% |
| Market Funding Operations | (70.9) | -16.2\% | (49.3) | -15.4\% | 43.9\% | (194.9) | -15.4\% | (131.2) | -14.7\% | 48.6\% |
| Provision for Loan Losses | (311.1) | -71.0\% | (187.0) | -58.6\% | 66.4\% | (968.8) | -76.4\% | (489.2) | -54.7\% | 98.0\% |
| Gross Financial Intermediation Income | 56.3 | 12.8\% | 83.0 | 26.0\% | -32.2\% | 103.9 | 8.2\% | 273.7 | 30.6\% | -62.0\% |
| Other Operating Revenues (Expenses) | (32.0) | -7.3\% | (39.5) | -12.4\% | -19.0\% | (93.7) | -7.4\% | (128.5) | -14.4\% | -27.1\% |
| Service Revenue | 214.6 | 49.0\% | 164.1 | 51.4\% | 30.8\% | 611.9 | 48.3\% | 454.7 | 50.9\% | 34.6\% |
| Personnel Expenses | (10.5) | -2.4\% | (7.6) | -2.4\% | 38.3\% | (25.2) | -2.0\% | (17.3) | -1.9\% | 45.2\% |
| Other Administrative Expenses | (185.3) | -42.3\% | (156.7) | -49.1\% | 18.2\% | (528.5) | -41.7\% | (457.6) | -51.2\% | 15.5\% |
| Depreciation and Amortization | (3.0) | -0.7\% | (3.0) | -0.9\% | 1.3\% | (8.9) | -0.7\% | (8.9) | -1.0\% | 0.3\% |
| Tax Expenses | (34.2) | -7.8\% | (26.2) | -8.2\% | 30.2\% | (98.5) | -7.8\% | (74.1) | -8.3\% | 32.9\% |
| Other Operating Revenues (Expenses) | (13.7) | -3.1\% | (10.1) | -3.2\% | 35\% | (44.5) | -3.5\% | (25.4) | -2.8\% | 75.5\% |
| Income Before Tax | 24.3 | 5.5\% | 43.4 | 13.6\% | -44.2\% | 10.2 | 0.8\% | 145.1 | 16.2\% | -93.0\% |
| Income Tax and Social Contribution | (9.9) | -2.3\% | (25.7) | -8.0\% | -61.6\% | (4.6) | -0.4\% | (73.2) | -8.2\% | -93.7\% |
| Net Income | 14.4 | 3.3\% | 17.8 | 5.6\% | -19.0\% | 5.5 | 0.4\% | 71.9 | 8.0\% | -92.3\% |

Income Statement in compliance with accounting practices established by the Brazilian Central Bank

| R\$ milhões | 3T19 | AV | 3T18 | AV | Var(\%) | 9M19 | AV | 9M18 | AV | $\operatorname{Var}(\%)$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Receitas da Intermediação Financeira | 438.3 | 100.0\% | 319.2 | 100.0\% | 37.3\% | 1,267.6 | 100.0\% | 894.1 | 100.0\% | 41.8\% |
| Cartão | 409.2 | 93.4\% | 277.4 | 86.9\% | 47.5\% | 1,165.1 | 91.9\% | 778.7 | 87.1\% | 49.6\% |
| CDC | 21.1 | 4.8\% | 32.0 | 10.0\% | -34.0\% | 77.9 | 6.1\% | 85.4 | 9.6\% | -8.8\% |
| EP | 8.0 | 1.8\% | 9.9 | 3.1\% | -19.0\% | 24.5 | 1.9\% | 30.0 | 3.4\% | -18.1\% |
| Despesas da Intermediação Financeira | (392.1) | -89.5\% | (212.9) | -66.7\% | 84.2\% | $(1,041.4)$ | -82.2\% | (542.4) | -60.7\% | 92.0\% |
| Operações de Captação no Mercado | (70.9) | -16.2\% | (49.3) | -15.4\% | 43.9\% | (194.9) | -15.4\% | (131.2) | -14.7\% | 48.6\% |
| Provisão para Créditos de Liquidação Duvidosa | (321.2) | -73.3\% | (163.7) | -51.3\% | 96.3\% | (846.5) | -66.8\% | (411.2) | -46.0\% | 105.9\% |
| Resultado Bruto da Intermediação Financeira | 46.2 | 10.5\% | 106.3 | 33.3\% | -56.6\% | 226.2 | 17.8\% | 351.7 | 39.3\% | -35.7\% |
| Outras Receitas (Despesas) Operacionais | (32.0) | -7.3\% | (39.5) | -12.4\% | -19.0\% | (93.7) | -7.4\% | (128.5) | -14.4\% | -27.1\% |
| Receitas de Prestação de Serviços | 214.6 | 49.0\% | 164.1 | 51.4\% | 30.8\% | 611.9 | 48.3\% | 454.7 | 50.9\% | 34.6\% |
| Despesas de Pessoal | (10.5) | -2.4\% | (7.6) | -2.4\% | 38.3\% | (25.2) | -2.0\% | (17.3) | -1.9\% | 45.2\% |
| Outras Despesas Administrativas | (185.3) | -42.3\% | (156.7) | -49.1\% | 18.2\% | (528.5) | -41.7\% | (457.6) | -51.2\% | 15.5\% |
| Depreciação e Amortização | (3.0) | -0.7\% | (3.0) | -0.9\% | 1.3\% | (8.9) | -0.7\% | (8.9) | -1.0\% | 0.3\% |
| Despesas Tributárias | (34.2) | -7.8\% | (26.2) | -8.2\% | 30.2\% | (98.5) | -7.8\% | (74.1) | -8.3\% | 32.9\% |
| Outras Receitas (Despesas) Operacionais | (13.7) | -3.1\% | (10.1) | -3.2\% | 35\% | (44.5) | -3.5\% | (25.4) | -2.8\% | 75.5\% |
| Resultado Antes da Tributação sobre o Lucro | 14.1 | 3.2\% | 66.8 | 20.9\% | -78.8\% | 132.5 | 10.5\% | 223.1 | 25.0\% | -40.6\% |
| Imposto de Renda e Contribuição Social | (5.8) | -1.3\% | (36.2) | -11.3\% | -83.9\% | (53.6) | -4.2\% | (108.3) | -12.1\% | -50.6\% |
| Lucro Líquido | 8.3 | 1.9\% | 30.6 | 9.6\% | -72.8\% | 78.9 | 6.2\% | 114.9 | 12.8\% | -31.3\% |

Comparative: IFRS x Brazilian Central Bank

| R\$ milhões | 3T19 | AV | 3T18 | AV | Var(\%) | 9M19 | AV | 9M18 | AV | Var(\%) |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Provisão para Créditos de Liquidação Duvidosa | $(10.1)$ | $-2.3 \%$ | 23.3 | $7.3 \%$ | - | 122.3 | $9.6 \%$ | 78.0 | $8.7 \%$ | - |
| Imposto de Renda e Contribuição Social | 4.0 | $0.9 \%$ | $(10.5)$ | $-3.3 \%$ | - | $(48.9)$ | $-3.9 \%$ | $(35.1)$ | $-3.9 \%$ | - |
|  |  |  |  |  |  |  |  |  |  |  |
| Lucro Líquido | $(6.1)$ | $-1.4 \%$ | 12.8 | $4.0 \%$ | - | 73.4 | $5.8 \%$ | 42.9 | $4.8 \%$ | - |

## Revenue from Financial Intermediation

Revenues from financial intermediation grew $37.3 \%$ in $3 Q 19$ to $\mathrm{R} \$ 438.3$ million mainly due to the increase in sales on the Luiza Card, inside and outside of Magalu stores.

## Provision for Loan Losses

Loan loss indicators continue at a low level. The portfolio of loans overdue from 15 to 90 days (NPL 15) accounted for only $2.7 \%$ of the total portfolio in Sep/19, improving 50 bps from Jun/19, maintaining the conservative credit policy.

The overdue portfolio over 90 days (NPL 90) reached $8.8 \%$ of the total portfolio in Sep/19. The variation in the portfolio overdue over 90 days (NPL 90) is entirely related to the growth strategy and the increase in Luiza Card's new customer base.

Provision for Loan Losses expenses accounted for $3.0 \%$ of the total portfolio in 3Q19, an increase from $2.6 \%$ in 3Q18, due to the adoption of IFRS 9; accelerated portfolio growth; an increase in the number of credit cards and the credit limit available to the best customers. Note that the portfolio's IFRS coverage ratio was 169\% in Sep/19.

| PORTFOLIO-OVERDUE | Sep-19 |  | Jun-19 |  | Mar-19 |  | Dec-18 |  | Sep-18 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 000 to 014 days | 9,151 | 88.5\% | 8,428 | 88.3\% | 7,836 | 88.8\% | 7,568 | 90.0\% | 6,525 | 89.8\% |
| 015 to 030 days | 65 | 0.6\% | 70 | 0.7\% | 81 | 0.9\% | 63 | 0.8\% | 54 | 0.7\% |
| 031 to 060 days | 88 | 0.9\% | 91 | 1.0\% | 102 | 1.2\% | 69 | 0.8\% | 63 | 0.9\% |
| 061 to 090 days | 122 | 1.2\% | 141 | 1.5\% | 123 | 1.4\% | 98 | 1.2\% | 85 | 1.2\% |
| 091 to 120 days | 133 | 1.3\% | 124 | 1.3\% | 95 | 1.1\% | 96 | 1.1\% | 92 | 1.3\% |
| 121 to 150 days | 118 | 1.1\% | 140 | 1.5\% | 96 | 1.1\% | 82 | 1.0\% | 74 | 1.0\% |
| 151 to 180 days | 122 | 1.2\% | 107 | 1.1\% | 88 | 1.0\% | 74 | 0.9\% | 68 | 0.9\% |
| 180 to 360 days | 536 | 5.2\% | 440 | 4.6\% | 399 | 4.5\% | 356 | 4.2\% | 303 | 4.2\% |
| Portfolio (R\$ million) | 10,336 | 100\% | 9,542 | 100\% | 8,820 | 100\% | 8,406 | 100\% | 7,265 | 100\% |
| Receipt expectation of loan portfolio overdue above 360 days | 126 |  | 120 |  | 114 |  | 111 |  | 109 |  |
| Total Portfolio in IFRS 9 (R\$ million) | 10,462 |  | 9,661 |  | 8,935 |  | 8,517 |  | 7,374 |  |
| Overdue 15-90 days | 275 | 2.7\% | 302 | 3.2\% | 306 | 3.5\% | 231 | 2.7\% | 203 | 2.8\% |
| Overdue Above 90 days | 910 | 8.8\% | 811 | 8.5\% | 678 | 7.7\% | 608 | 7.2\% | 537 | 7.4\% |
| Total Overdue | 1,185 | 11.5\% | 1,113 | 11.7\% | 984 | 11.2\% | 839 | 10.0\% | 740 | 10.2\% |
| Provisions for loan losses on Portfolio | 1,260 |  | 1,097 |  | 985 |  | 924 |  | 782 |  |
| Provisions for loan losses on available limit | 279 |  | 265 |  | 225 |  | 211 |  | 234 |  |
| Total Provisions for loan losses in IFRS 9 | 1,539 |  | 1,363 |  | 1,210 |  | 1,135 |  | 1,016 |  |
| Coverage of Portfolio (\%) | 138\% |  | 135\% |  | 145\% |  | 152\% |  | 146\% |  |
| Coverage of Total Portfolio (\%) | 169\% |  | 168\% |  | 179\% |  | 187\% |  | 189\% |  |

Note: in order to facilitate comparability and analysis of NPL performance, the Company now discloses the breakdown of the portfolio by arrears criterion, while it continues disclosing the portfolio breakdown by risk level to the Central Bank.

## Financial Intermediation Gross Results

Gross margin from financial intermediation totaled $12.8 \%$ in 3Q19 ( -13.2 p.p. YoY), mainly due to the adoption of IFRS 9 on loan loss provision and the accelerated growth of the credit portfolio. In 9M19, gross margin from financial intermediation totaled $8.2 \%$ (-22.4 p.p. YoY).

# Magalu <br> 3Q19 Earnings Release 

## Other Operating Revenues (Expenses)

Other operating expenses totaled $\mathrm{R} \$ 32.0$ million in $3 Q 19$, an improvement of $19.0 \% \mathrm{YoY}$, mainly due to service revenue growth of $30.8 \%$. In 9M19, other operating expenses totaled $\mathrm{R} \$ 93.7$ million ( $-27.1 \%$ YoY).

Luizacred's operating efficiency ratio went from $44 \%$ in $3 Q 18$ to $42 \%$ in $3 Q 19$ (-2 p.p.), one of the best levels in recent years.

Operating Income and Net Income

In 3Q19, Luizacred recorded operating income of $\mathrm{R} \$ 24.3$ million, equivalent to $5.5 \%$ of financial intermediation (-8.1p.p. YoY). In 3Q19, Luizacred's net profit reached $\mathbf{R} \$ 14.4$ million (ROE of $10.0 \%$ ).

In compliance with accounting practices established by the Brazilian Central Bank, considering the minimum provisions of Law 2682, Luizacred's net income totaled R\$8.3 million in 3Q19, with ROE of $3.8 \%$ and $\mathrm{R} \$ 78.9$ million in 9 M 19 (ROE of $12.1 \%$ ).

## Shareholders' Equity

In compliance with the same practices, Luizacred posted shareholders' equity of R $\$ 887.8$ million in Sep/19. As a result of adjustments required under IFRS, specifically additional provisions for expected losses, net of taxes, Luizacred's shareholders' equity for the purposes of Magazine Luiza's financial statements came to $\mathrm{R} \$ 582.1$ million.

# Conference Call in Portuguese/English (with simultaneous translation) 

October 30, 2019 (Wednesday)
11:30 am - Brasília time
10:30 am - USA time (EST)
Participants from Brazil:
Dial in \#: +55 (11) 3193-1080
CODE: Magazine Luiza
Link to webcast:
Webcast Portuguese
Participants from the US or other countries:
Dial in \#: +1 (646) 8288246
CODE: Magazine Luiza
Link de webcast:

## Webcast English

Replay (available for 7 days):
Dial in \# from Brazil: +55 (11) 3193-1012
Identification Code: 8339893\#

## Investor Relations


#### Abstract

Roberto Bellissimo Rodrigues CFO and IR Director $\begin{array}{ll}\text { Simon Olson } & \text { Vanessa Rossini } \\ \text { Director IR and } & \text { IR Manager } \\ \text { New Business } & \end{array}$

Kenny Damazio<br>IR Coordinator

\section*{Lucas Ozório <br> Trainee RI}

Phone: +55 11 3504-2727 ri@magazineluiza.com.br

\section*{About Magazine Luiza}

Magazine Luiza, or Magalu, is a technology and logistics company focused on the retail sector. From its humble origins as a traditional retailer providing electronics and home appliances to Brazil's rising middle class, the company has since transformed into a technology powerhouse providing a wide array of products to Brazilians of all classes. Magalu has one of the largest geographic footprints with seventeen distribution centers serving a network of over 1.030 stores in 18 states encompassing over 75\% of Brazil's GDP. At the heart of the company's success is an omnichannel retail platform capable of reaching customers via mobile app, web and physical stores. A large part of the company's success is attributable to its in-house development team, Luizalabs, which consists of over 1,000 engineers and product development specialists. Among other things, engineers from Luizalabs use technologies such as big data and machine learning to create logistics, fintech and inventory apps which remove friction from the retail process, improving margins, delivery times and customer experience. The company has been at the forefront of e-commerce adoption in Latin America and its profitable e-commerce operation currently accounts for over $48 \%$ of total sales. Magazine Luiza has also been a logistics pioneer. The company's integrated online and offline logistics operations enable it to leverage its physical presence to radically reduce delivery times and costs in a sustainable way. The result is the fastest, lowest cost logistics network in Brazil.


## EBITDA, Adjusted EBITDA and Adjusted Net Income

EBITDA (earnings before interest, income and social contribution taxes, financial income and expenses, depreciation and amortization) is not a financial performance measure under the accounting practices adopted in Brazil. Because it does not consider expenses intrinsic to the business, EBITDA has limitations that affect its use as a profitability or liquidity indicator. EBITDA should not be considered an alternative to net income or operating cash flow. In addition, EBITDA does not have a standard meaning, and our definition may not be comparable with the definitions adopted by other companies. Non-recurring results used to calculate adjusted EBITDA and adjusted net income should not be considered an alternative to EBITDA and net income in accordance with the accounting practices adopted in Brazil.

## Disclaimer

The statements herein related to business prospects, future estimates of operating and financial results, and those related to Magazine Luiza's growth prospects are merely estimates and, as such, are based solely on the expectations of the Executive Board regarding the future of the Company's business. These expectations largely depend on approvals and licenses for the projects, market conditions, performance of the Brazilian economy, the sector and the international markets and are, therefore, subject to changes without prior notice. This performance report includes accounting and non-accounting data such as pro forma operating and financial results and projections based on the expectations of the Company's Management. The non-accounting data were not reviewed by the Company's independent auditors.


[^0]:    * EBITDA (EBITDA - Earnings before Interest, Income Taxes including Social Contribution on Net Income, Depreciation and Amortization) is a non-GAAP measurement prepared by the Company, in accordance with CVM Instruction No. 527 of April 04 October 2012. EBITDA consists of the Company's net income, plus net financial income, income tax and social contribution, and depreciation and amortization costs and expenses.
    Adjusted EBITDA consists of adjusted EBITDA for extraordinary expenses and IFRS 16 effects. In the case of the adjustment identified above, this result refers to tax credits, the Netshoes acquisition and other provisions and non-recurring expenses. The Company understands that the disclosure of Adjusted EBITDA is necessary to understand the actual impact on cash generation, excluding extraordinary events. Adjusted EBITDA is not a performance metric adopted by IFRS. The Company's adjusted EBITDA definition may not be comparable to similar measures provided by other companies.

